



PETsMART Pet Store Watch Evaluation Form

The Avian Welfare Coalition *will not* use your evaluation to take any action against a particular store, but will anonymously use the data you submit as a foundation for our case. Please also continue your own efforts to improve pet store conditions! Please e-mail the AWC at storewatch@avianwelfare.org with questions about our Pet Store Watch investigations.

DIRECTIONS: Please print copies of this form to take with you to the pet store you are evaluating. Then return to the AWC web site (<http://www.avianwelfare.org/action/petstorewatch/petsmart/formpetsmart.htm>) to submit your results. Items marked with a * are required. Incomplete forms are unusable and will be discarded. Thank you for providing us with this important information!

About You

Your Full Name * _____ Your E-mail * _____

Your Organization _____

Your Occupation * _____

Do you currently live with birds? *

No Yes

How many birds live in your household? *

0 1 2 3-5 5-10 11+

List the birds species living in your household:

How many years have you had birds? *

0-1 1-2 3-5 5-10 10-15 15+

Where did you acquire your bird(s)? (check all that apply)

Private Breeder Bird Specialty Store Chain Pet Store Other Pet Store Bird Show/Mart
 Previous Owner Inherited Bird Club Rescue/Adoption Organization

Are you planning to acquire another bird? *

No Yes

If yes, please visit our Companion Bird Adoption, Rescue & Sanctuary Organizations links page and adopt a bird in need of a new home! (<http://www.avianwelfare.org/links/organizations.htm>)

About Your PETsMART Visit

Store Address _____ City * _____

State * _____ Zip Code _____ Phone _____

Date of Your Visit * _____ Time of Your Visit _____

Bird Species Observed at PETsMART Store

Small Birds

Canaries/Finches

0 1-5 6-10 11-15 16-20 21-25 26+

Budgies/Parrotlets/Lovebirds

0 1-5 6-10 11-15 16-20 21-25 26+

Cockatiels

0 1-5 6-10 11-15 16-20 21-25 26+

Other Small Birds (List Below)

0 1-5 6-10 11-15 16-20 21-25 26+

List Other Small Birds _____

Medium Birds

Lorikeets/Quakers/Conures/Senegals

0 1-5 6-10 11+

Amazons

0 1-5 6-10 11+

African Greys

0 1-5 6-10 11+

Eclectus

0 1-5 6-10 11+

Other Medium Birds (List Below)

0 1-5 6-10 11+

List Other Medium Birds _____

Large Birds

Macaws

0 1-5 6-10 11+

Cockatoos

0 1-5 6-10 11+

Conditions Observed at PETsMART Store

What was your general impression of the housing facilities and care provided for birds in this store?

- Excellent Adequate Poor Unacceptable Don't Know

Please rate this store on the following conditions:

Cage size:

- Excellent Adequate Poor Unacceptable Don't Know

Number of birds housed per cage:

- Excellent Adequate Poor Unacceptable Don't Know

Sufficiency of perches, toys, and out-of-cage time:

- Excellent Adequate Poor Unacceptable Don't Know

Cleanliness of cage, perches, and surrounding area:

- Excellent Adequate Poor Unacceptable Don't Know

Food quality and freshness:

- Excellent Adequate Poor Unacceptable Don't Know

Water quality and freshness:

- Excellent Adequate Poor Unacceptable Don't Know

Were any of the birds being attacked or harassed by other birds?

- No Yes Don't Know

What did the birds' diets consist of? (check all that apply)

- Seed Pellets Fresh Foods

Were the seeds, pellets, and other foods appropriately sized for each species?

- No Yes Don't Know

Was there any spoiled food in the cages?

- No Yes Don't Know

Were any of the birds on display being sold unweaned?

- No Yes Don't Know

If so, approximately what % of the birds in the store were being sold unweaned? _____%

What was the average age of the fully weaned birds on display?

- 3-5 months 6-9 months 10-12 months 13+ months Don't Know

Did you see cages placed in any of the following conditions? (check all that apply)

- Where they can be approached/viewed from all sides and/or top In the path of air conditioning or heating drafts
 In direct sunlight with no shade for all or part of the day Where they receive no natural or full-spectrum light
 Where it isn't dark and quiet enough at night for sleep Where light is too bright Where light is too dim
 Where it is too noisy or busy Where it is exposed to fumes Where it is too hot Where it is too cold

Do you have any additional notes or comments about the conditions at this store? (enter below)

PETsMART Staff Knowledge & Advice

Were you able to speak with the staff caring for the birds?

- No Yes

Did you request information on any particular species?

- No Yes

If so, did the staff appear to be knowledgeable about the species?

- No Yes Didn't Talk to Staff

Did the staff appear to be knowledgeable about companion birds in general?

- No Yes Didn't Talk to Staff

If no, please explain what information they provided that you felt was inaccurate or misleading:

Do you have any additional notes or comments about the staff at this store? (enter below)

PETsMART Health & Veterinary Care

Is there a "back room" at this store?

- No Yes Don't Know

Did you visit the "back room" at this store?

- No Yes

How many unweaned birds were in the "back room"?

- 0 1-5 6-10 11-15 16-20 21-25 26+ Don't Know

How many sick birds were in the "back room"?

- 0 1-5 6-10 11-15 16-20 21-25 26+ Don't Know

Were you told that they would receive veterinary care?

- No Yes No Sick Birds Observed

Did you see any birds on the sales floor that appeared to be sick?

- No Yes Don't Know

If yes, check all the symptoms of illness you observed:

- | | | | |
|--|--|---|--|
| <input type="checkbox"/> Inactivity/Listlessness | <input type="checkbox"/> Fluffed-Up Feathers | <input type="checkbox"/> Ragged Feathers | <input type="checkbox"/> Drooping Wings |
| <input type="checkbox"/> Discharge from Vent | <input type="checkbox"/> Feces in Vent Area | <input type="checkbox"/> Bloody Droppings | <input type="checkbox"/> Diarrhea/Polyuria |
| <input type="checkbox"/> Discharge from Nose | <input type="checkbox"/> Wheezing | <input type="checkbox"/> Sneezing | <input type="checkbox"/> Heavy Breathing |
| <input type="checkbox"/> Open-Mouth Breathing | <input type="checkbox"/> Seizures | | |

If yes, did you speak with management about it?

- No Yes

If you spoke to the management, please describe their response:

Do you have any additional notes or comments about the health of the birds at this store? (enter below)

Photos of PETSMART Birds & Store Conditions

I took photos during this visit and will be submitting them separately by:

- No Photos Taken E-mail Attachment Mail In Person

My Web Site _____

Photo Service Web Site _____

Another Method _____

Do you have any additional notes, comments, or instructions regarding your photos? (enter below)
